

# Members Matter

Members Matter – News for our NHS Foundation Trust members



## Children's & Young People's Board for Addenbrooke's

Over the past few months there have been some really exciting developments for our younger patients and their families. Funding has been approved for work to begin on plans for a new, purpose-built Addenbrooke's Children's Hospital and this autumn over 30 young people between the ages of eight and 18 came along to an event to find out about our plans to form a children and young person's board.

This new board will advise the Trust on how services for children are best provided to suit their various needs and looking to the future, how new facilities for children might be designed. The board will provide a fun opportunity for children and young people to meet staff and to learn more about the hospital.

We will keep you posted on the progress and work of this new board in future editions of *Members Matter*.



Children and young people talk about the type of issues the new board will discuss



## You too can ACT for Addenbrooke's

Addenbrooke's Charitable Trust (ACT) is the independent registered charity for Addenbrooke's Hospital. With your help, we support and promote the work of Addenbrooke's for the benefit of patients and staff.

Addenbrooke's  
Charitable Trust

Many hospitals in the UK rely on fundraising activities to supplement existing publicly funded services. Charitable donations have made a difference in almost every department at Addenbrooke's. They have helped to buy new, high-tech equipment, pay for additional staff, contribute to environmental enhancements and fund research to help improve the understanding of conditions and find possible cures.

**How you can help:** People support ACT in many different ways including organising a fundraising event, making a donation, or becoming a volunteer.

We also have easy everyday ways of helping such as using the Addenbrooke's Google search page. You search in exactly the same way as with a normal Google page, but by doing so a small donation is made to ACT at no cost to you or us. Please consider saving this page as your home page: <http://google.act4addenbrookes.org.uk>

**Upcoming activities:** You might also be interested in attending one of our fundraising events. Next year events include: a jazz evening, a night at the opera and an *It's a Knockout* team building event. More events are listed on our website.

**Email alerts:** In order to save money and the environment we are increasingly communicating with our supporters by email. If you are interested in receiving information about upcoming activities and events by email, please sign up on our website.

**Contact ACT:** Tel: 01223 217757, Email: [act@addenbrookes.nhs.uk](mailto:act@addenbrookes.nhs.uk), Website: [www.act4addenbrookes.org.uk](http://www.act4addenbrookes.org.uk)

## Governor feedback

A number of issues have been raised with governors by members since the last newsletter

- Governors were able to provide feedback on a number of issues regarding patients' notes

- Feedback was provided to members regarding the Trust's policy on the moving and handling of patients

## Important

Please note that public members have the right to request that their details are not made available to members of the general public in the register of members.

To do so please call the NHS Foundation Trust Membership Office on 01223 256 256 or email

**foundation.trust@addenbrookes.nhs.uk**

Patient and staff members' details are already withheld from general public view.

## Performance Report

Areas where the Trust continues to invest a lot of energy include:

- MRSA bacteraemias
- C. difficile in the over-65 age group
- cancelled operations
- delayed transfer of care
- waiting time for diagnostic tests
- emergency re-admissions

Cancelled operations – extra theatre capacity and increasing the number of sessions gradually through the autumn/winter

Delayed transfers – the Trust continues to liaise with the PCT and Social Services about the number of delayed transfers and providing more facilities to reduce them.

Diagnostic tests – the 13-week waiting time is now on target for Audiology, and the focus will be to meet the six week milestone by the end of March 2008.

Emergency re-admission rates – work remains ongoing with the PCT to improve the community care available to patients who regularly attend and are admitted.

Day Surgery rates – day of surgery admission and day case rates continue to improve.

### Addenbrooke's gets top marks in Healthcare Commission Ratings

We were delighted with the news that the Trust has scored 'excellent' in the annual Healthcare Commission 'Health Check' for both the quality of services we deliver to our patients and for our use of resources. We are one of only two trusts in the East of England to do so well.

This is a great result for the Trust and shows the amount of hard work that everyone has put in – especially during the unprecedented activity of the last 12 months. Just 19 NHS trusts out of 394 scored 'excellent' in both categories of the ratings this year. This not only highlights what we are achieving, it also gives us an excellent platform to build on for the future as we continue our efforts to improve our services and provide our patients with the best possible care.

**Please contact the NHS Foundation Trust Membership Office if:**

- You would prefer to be contacted by email in future.
- There is more than one member in your household, and you would like to share newsletters in future. Please contact us with the names of the members, and the address.
- You are moving house. Please don't forget to advise us of your new address.
- You no longer wish to be a member.
- You are aware of a member who has died. The Trust endeavours, as far as is practicable, to check records before mailing. We would, however, be extremely grateful for any additional assistance in updating records so we can avoid causing any distress.

### Help your friends and relatives to have their say!

Please encourage friends or relatives to join by calling the Membership Office on 01223 256 256 or visiting the Trust website at [www.addenbrookes.org.uk](http://www.addenbrookes.org.uk)

## Medicine for members

Since the last edition of *Members Matter* we have had two fascinating talks given by Consultant Neurologist Dr Graham Lennox, on *Tremors, tics and trusses – a brief history of movement disorders* and by Mr David Adlam, Consultant Oral and Maxillofacial surgeon, on *The challenge of the face, mouth and jaws*.

Our next talk will be at **1830hrs on Thursday 20 March 2008**, when **Hospital Archivist Hilary Ritchie** will be talking on the topic of *The History of Addenbrooke's*.

Please call the NHS Foundation Trust Membership Office for tickets and remember to book early to avoid disappointment!

The talk after that will be at **1830hrs Thursday 12 June 2008**, given by **Consultant Ophthalmologist Miss Louise Allen**. It will be entitled: *Tiny eyes – preventing blindness in babies*.

We would very much like to hear from you if you have any ideas on topics that you would like us to cover in future lectures. Please write or telephone the Membership Office on 01223 256 256 or email [foundation.trust@addenbrookes.nhs.uk](mailto:foundation.trust@addenbrookes.nhs.uk). We will do our best to cover those subjects most in demand.

## Patient information library

The patient information library on the Addenbrooke's internet website holds an extensive range of patient information leaflets. Written patient information can be about conditions, treatments, procedures, examinations, medications or surgery. The library of leaflets can be found in the 'patients and visitors' section of the site. You can then access it by clicking on the tab 'patient information leaflets and consent forms'.

The web address for this is:

[http://www.addenbrookes.org.uk/patient\\_visitors/information\\_leaflets/information\\_leaflets.htm](http://www.addenbrookes.org.uk/patient_visitors/information_leaflets/information_leaflets.htm)

The leaflets on the library have been written by Addenbrooke's consultants and/or specialist nurses. The authors have given their approval for the leaflets to be available to the public to download and print at your convenience. A number of these will also be available on the wards and clinics. The Patient Advice and Liaison Service (PALS) can also print copies from the internet for patients in their information centre.

The patient information team would like to take this opportunity to promote the work that has been carried out on the patient information library and hope that you will take the time to have a look. We hope that you find it useful. We welcome any feedback and the team can be contacted via email:

[patient.information@addenbrookes.org.uk](mailto:patient.information@addenbrookes.org.uk)

## Important dates for your diary

### January – July 2008

24 January 2008	<b>Meet the governors</b> Opportunity for public and patient members to come and chat to governors, 1400 – 1530hrs, The Hall, Buchan Street Neighbourhood Centre, Kings Hedges, Cambridge
27 February 2008	<b>Meet the governors</b> 1400 – 1530hrs, Royston Town Hall, Melbourn Street, Royston
10 March 2008	<b>Nomination forms for election to the Board of Governors available</b> (see separate article for details)
12 March 2008	<b>Meet the governors</b> 1400 – 1530 hrs, St Andrew's Hall, St Andrew's Road, Chesterton, Cambridge
20 March 2008	<b>Medicine for Members Lecture</b> Hospital Archivist Hilary Ritchie <i>The History of Addenbrooke's</i> , 1830hrs, William Harvey Lecture Theatre, The Clinical School, Addenbrooke's Hospital
3 April 2008	<b>Board of Governors' Meeting</b> , 1730 hrs, Frank Lee Centre, Addenbrooke's Hospital
3 April 2008	<b>Deadline for submission of nominations for election to the Board of Governors</b>
8 April 2008	<b>Statement of candidates for election to the Board of Governors published</b>
9 April 2008	<b>Last date for new members to join and be able to vote in election to Board of Governors</b>
10 April 2008	<b>Last date for withdrawal of candidates for election to the Board of Governors</b>
15 April 2008	<b>Meet the governors</b> 1400 – 1530 hrs, Over Conference and community Centre, The Doles, Over, Cambridge
30 April 2008	<b>Ballot papers for election to Board of Governors dispatched</b>
8 May 2008	<b>Meet the staff candidates</b> 1200 – 1400hrs, entrance to the Food Court, Addenbrooke's Hospital
15 May 2008	<b>Meet the public and patient candidates</b> 1800 – 2000 hrs, Lower Hall, The Centre at St Paul's, Hills Road, Cambridge CB2 1JP
20 May 2008	<b>Meet the governors</b> 1400 – 1530 hrs, Castle Camps Village Hall, Park Lane, Castle Camps
21 May 2008	<b>Closing date for election to the Board of Governors</b>
22 May 2008	<b>Board of Governors election results announced</b>
12 June 2008	<b>Medicine for Members Lecture</b> Consultant Ophthalmologist Miss Louise Allen, <i>Tiny eyes – preventing blindness in babies</i> , 1830hrs, William Harvey Lecture Theatre, The Clinical School, Addenbrooke's Hospital
1 July 2008	<b>Term of office begins for new governors</b>
3 July 2008	<b>Board of Governors' Meeting</b> , 1730 hrs, Frank Lee Centre, Addenbrooke's Hospital



## Fraser's letter

Welcome to the Winter 2007 edition of *Members Matter*. We have chosen to use this edition to explain about the Board of Directors and their work. These are the people who get to hear your views and suggestions through your contact with the Board of Governors and we hope that explaining their wide range of responsibilities will in turn give you an idea of the vast amount of work going on at the Trust with in many different areas.

Elections are on the horizon once again. I would really encourage you to find out about becoming a governor by coming along to a Governor Awareness Seminar (see separate article for details). Please also remember to use your vote – it is vital that as many members as possible participate in the election so that those elected have a good mandate.

Work is underway to form a Children's and Young People's Board for Addenbrooke's, so that this age group's views can be taken in to account when we plan services which affect them. We'll keep you updated on this exciting development in future newsletters.

Look out for the governors coming to a venue near you in the New Year so that they can hear your views and suggestions on any issues which matter to you.

With all good wishes for Christmas and the New Year  
Best wishes

Fraser Rogers  
Membership Manager

## 2008 elections just round the corner!

In the New Year we will be electing three patient, two public and one staff position on the Board of Governors. **If you are interested in standing for election**, nomination forms will be available from **Monday 10 March 2008** and can be obtained by contacting **Customer Services, Electoral Reform Services Ltd**, The Election Centre, 33 Clarendon Road, London, N8 0NW, Tel: 020 8889 9203 Fax: 020 8881 6417, e-mail: [customerservices@electoralreform.co.uk](mailto:customerservices@electoralreform.co.uk)

Completed forms must be received by the Returning Officer no later than **12 Noon on Thursday 3 April**.

In the New Year we will be holding Governor Awareness Sessions for interested members who may be considering standing for election. We recommend that you take the opportunity to discuss the role at one of these sessions before standing. **Please contact the Foundation Trust Membership Office on 01223 256 256 for details.**

## Executive Directors



**Dr Gareth J Goodier – Chief Executive**  
After qualifying as a doctor in 1975 and working in the north of England, Gareth spent many years in Australia as Chief Executive of a number of major hospitals and health systems. He returned to England in 2003 to take up the post of Chief Executive at the Royal Brompton and Harefield NHS Trust and since 2004 led the North West London Strategic Health Authority. Gareth was appointed as a Chief Executive of Cambridge University Hospitals NHS Foundation Trust in September 2006.



**Ms Margaret Berry – Chief Nurse**  
Child Protection • Claims & Litigation • Clinical Audit • Clinical Skills • Controls Assurance • Healthcare Commission • Infection Control • Nursing and Midwifery • Radiological Protection • Risk Management (including Human Tissue; Health & Safety) • Standards • Tissue Viability



**Dr Karen Castille OBE – Director of Organisational Development**  
Agenda for Change • Culture, Values, Beliefs, Behaviours • Employee Development • Equality & Diversity • Leadership/Management Development • Medical Personnel • Modernisation of Workforce • NHS Institute for Innovation and Improvement • Occupational Health • Personnel Operations & Recruitment • Resource for Change • Strategic HR • Workforce Planning



**Mrs Frances Cousins – Director of Information Systems and Analysis**  
Costing and Casemix • Development of Performance Management Systems • Freedom of Information • Information Management • Information Systems, Services and Management • Information Technology • Marketing • Medical Records and Clinical Coding • Strategic Information Development



**Mr Stephen Graves – Director of Corporate Development**  
Business Development • Business Planning • Capital Planning • International Relations • Liaison with Addenbrooke's Charitable Trust • Research and Development (including Research Governance) • Trust Strategy • Site Users • University Liaison



**Mr David Smith – Director of Finance**  
Finance • Financial Performance Management • Procurement • Salaries & Wages



**Mr Richard Sunley – Director of Operations**  
Medical Services • Oncology • Perioperative Services • Neuro and Transplant Services • Surgical Services • Medical Physics & Engineering • Nutrition & Dietetics • Occupational Therapy • Operations Centre & Site Co-ordination • Pathology • Pharmacy • Physiotherapy • Radiology • Speech & Language Therapy • Consultant Job Planning • Major Incident Planning • Medical Photography • Patient Transport

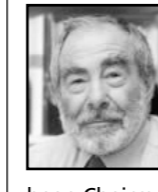


**Dr Robert Winter – Medical Director**  
Associate Medical Directors • Clinical Directors • Clinical Governance • Clinical Networks • Clinical Research • GP Liaison • Medical Undergraduates • Post-graduate Education

## Non-executive Directors



**Dr Mary Archer – Chairman**  
Mary Archer taught chemistry in the University of Cambridge for ten years before developing a wider portfolio of interests. She became a non-executive director of Addenbrooke's NHS Trust in 1993, Vice Chairman of the Trust in 1999 and Chairman in 2002. Mary was a member of the steering group for the recent national Action on Urology programme, and chairs the ongoing Urology Informed Decision-Making Project for the group. She also chairs the East of England Stem Cell Network and is a trustee of the UK Stem Cell Foundation.



**Professor Martin Bobrow – Non-executive Director**  
Martin Bobrow studied medicine in South Africa. He worked in Edinburgh and Oxford, before becoming Professor of Medical Genetics in Amsterdam, London and then Cambridge in 1995. He retired from this post in 2005. Presently Deputy Chairman of the Wellcome Trust and Chairman of the Muscular Dystrophy Campaign, he has been Chairman of ULTRA (Unrelated Living Transplant Regulating Authority), Chairman of COMARE (Department of Health Advisory Committee on radiation in the Environment), Deputy Chairman of the Nuffield Council on Bioethics, and a member of the Medical Research Council and the Human Genetics Advisory Commission.



**Mr Gerald Coteman – Non-executive Director**  
Gerald Coteman is Managing Partner of The Focus Group, business and management consultants. He was born and educated in Cambridge and has wide experience of the public sector. A former Cambridge City and Cambridgeshire County Councillor, he joined the, then, Cambridge Health Authority as a Board Member in the early 1980s. Over the past 20 years, he has acted in a professional capacity for a number of health and local government organisations and government departments in areas such as communications, feasibility & modelling, human resources, performance management and public consultation. He was a member of the Board at North Herts NHS Trust before joining the Addenbrooke's Board in 1999. He is also a Director of Cambridge Building Society.



**Mr Colin Greenhalgh CBE DL – Non-executive Director, Vice-Chairman and Senior Independent Director**  
Colin Greenhalgh was Principal of Hills Road Sixth Form College, Cambridge, from 1984 to 2002. He was a Board Member of the Learning and Skills Development Agency from 1998 to 2002. From 1997 to 2001, he was a member of the Further Education Funding Council Quality Assurance Committee and he is an OFSTED inspector. Colin was awarded the OBE for services to education in 1997 and a CBE for services to further education in 2003. He became a Deputy Lieutenant of Cambridgeshire in 1999. In addition to his responsibilities at Addenbrooke's, Colin inspects leadership and management for OFSTED and works as an educational consultant for the Department of Education and Skills, the University of Cambridge and a number of schools and colleges. He is a Governor of a primary school. He was recently appointed as the Senior Independent Director for the Trust.



**Mrs Shona Johnstone – Non-executive Director**  
Shona Johnstone has been a County Councillor since 1993. Between 1998 and 2005 she was lead member for Environment and Transport. She was a member of the National Cycling Strategy Board from its inception in 2002 until its abolition in 2005. In 2004 she was appointed to the Local Government Association Environment Board and following its restructure in 2006 is now a member of the Regeneration and Transport Board. In 2006 she was invited to join the Conservative Party's Quality of Life Commission, serving on both the transport and climate change sub groups. Since 2005 Shona has been the cabinet member for Children and Young People's Services at the County Council. She is also a member of the County Councils Network Children's Task Group and represents the County Council on both the Local Government Association and the County Councils network. Shona is a governor at Oakington Church of England (Aided) Primary School.



**Mr Derek Jones – Non-executive Director**  
Derek recently held the post of Director of Strategic Accounts for the BP Group. Prior to that he was Director of Strategic Marketing and held a variety of other senior posts across the BP businesses. Derek is a Fellow of the Chartered Institute of Marketing.



**Mr Jim Potter MBE FCIS – Non-executive Director**  
A Cambridge University graduate, Jim Potter was Chief Executive of Freeman Group plc headquartered in Stapleford from 1980 to 1996. He has lived in the Cambridge area since 1963 and he and other family members have been patients at Addenbrooke's. Jim is currently Chairman of the Cambridge Music Festival and a Parish Councillor for Balsham. He is Chairman of the Pilkington Energy Efficiency Trust and a former Director of the Energy Saving Trust. Jim received the MBE in 1986 for services to Energy Efficiency. He is also currently Non Executive Chairman of Digital Healthcare Ltd and a Trustee of Addenbrooke's Charitable Trust.



**Professor Patrick Sissons MD FRCP FRCPath FMedSci – Regius Professor of Physic, Non-executive Director**  
Professor Patrick Sissons undertook his postgraduate clinical and research training in nephrology and immunology in the Department of Medicine at the Royal Postgraduate Medical School, London. He then spent three years as an NIH Fogarty Fellow at the Scripps Research Institute, where he acquired an interest in the immunology and pathogenesis of persistent virus infections. He was appointed as Reader and then Professor of Infectious Disease at the Royal Postgraduate Medical School in London. In 1988 he moved to the Professorship of Medicine in the University of Cambridge and became Regius Professor of Physic and Head of the School of Clinical Medicine of the University of Cambridge in 2005. Professor Sissons has served on numerous national grants committees and advisory bodies and was appointed a Fellow of the Academy of Medical Sciences in 1998.

## Directors with no executive brief



**Dr Ann Alderton – Trust Secretary**  
Board Support • Compliance • Corporate Governance • Freedom of Information • Internal Legal Advice • Liaison with Monitor for constitutional issues • Membership Office + Strategy • Regulation • Trust Secretariat



**Mr Craig Black – Director of Commissioning and Deputy Director of Finance**  
Commissioning • Contract management for Commissioning



**Mrs Brenda Hennessy – Director of Patient Experience and Public Engagement**  
Complaints • Chaplaincy • PALS • Patient Choice • Patients' Forum • Patient and Public Involvement • Social & corporate responsibility • Voluntary Services • Medical Photography



**Mr Richard Howe – Director of Estates and Facilities**  
Capital Development • Capital Design Management • Catering • Energy Management • Environmental Services • Estates Strategy • Fire Safety • Incineration • Laundry Services • Maintenance of Estate including Portering, cleaning • Postal Services • Property & land management • Security/Access • Telecommunications



**Mrs Ruth St John-Murphy – Director of Communications**  
Communications • Media Relations • Public Relations • Online Communication • Archives • Arts

**Contact details:**  
The NHS Foundation Trust Membership Office can be contacted on 01223 256 256 (internal extension 56256) or at [foundation.trust@addenbrooke's.nhs.uk](mailto:foundation.trust@addenbrooke's.nhs.uk)

Governors can be contacted at [governors@addenbrookes.nhs.uk](mailto:governors@addenbrookes.nhs.uk) NHS Foundation Trust Membership Office, Box 146, Addenbrooke's Hospital, Hills Road, Cambridge, CB2 0QQ

# What's been happening – June to October 2007

## June

### Honour for Dr Pamela Ewan

Dr Pamela Ewan, head of the Allergy and Clinical Immunology department at Addenbrooke's, was made a CBE in the Queen's Birthday Honours for services to healthcare.

Dr Ewan played a major role in the development of allergy services development. She led a national campaign to highlight the need to improve NHS allergy services and is past President of the British Society for Allergy & Clinical Immunology, and co-founder and co-chair of the National Allergy Strategy Group. She co-produced the Royal College of Physicians Report *Allergy: the unmet need* and has acted as an advisor to both Parliament and the Department of Health.

Dr Ewan said: "I am honoured and delighted to receive this award, particularly because this highlights the enormous need for allergy services for patients."

### Addenbrooke's Wins Health Enterprise East 2007 Innovation Award

Cambridge University Hospitals NHS Foundation Trust scooped a special award in the Health Enterprise East 2007 Innovation Competition.

Claudia Rizzini, Research and Development Manager, received the award for the highest number of entries, together with a cheque for £1,000 for research and development activities at a special awards dinner.

The Trust shared the award with Norfolk & Norwich University Hospitals NHS Trust, who also entered seven innovations. It was open to staff working in the NHS in the East and there were over 80 entries including ideas for products, software and services to benefit the patient experience.

## July

### Children's Hospital moves a step closer

The Trust Investment Board approved funding for work to begin on plans for a new, purpose-built Addenbrooke's Children's Hospital. This is the first stage of an approval process under government rules for new hospital buildings (see main article).

## August

### Variable message speed signs

In August, six variable message signs were installed on the internal roads to help reinforce the 20mph site speed limit. Vehicles travelling above the limit activate a red 20 mph speed roundel and a 'Slow Down' message. Measures are also

being taken to make it easier to see the existing raised pedestrian crossings. The existing pair of belisha beacon heads (flashing yellow globes) were replaced with more conspicuous beacon heads. If the new heads prove more effective, then they will become the standard for all crossings on the site.

## September

### Breast unit expansion

Cambridge Breast Unit has undergone an 800 sq metre expansion to its existing facilities. This will provide a much needed clinical research facility for the Breast Unit allowing both clinical and research work to be undertaken.

Currently patients who attend the hospital for breast cancer trials are seen within NHS clinics. This development will allow patients to be seen within an area specifically intended for research work.

The new facility will consist of a number of research and consulting offices, a wet laboratory, ultrasound room and reporting facilities. It will also provide a large seminar and library facility, staff changing areas, a separate clean utility room and storage.



## October

### New era in kidney transplantation begins at Addenbrooke's

Roma Horrell, 57 and her husband Peter, 55, took part in the UK's first 'paired' kidney transplant.

After a change in the law due to the Human Tissue Act coming in to force this year, the couple registered with a new scheme designed to help couples who want

to donate a kidney to their partner but are unable to because of incompatible blood groups.

Roma and Peter ended up as part of a two-way swap with another couple in Scotland.

Professor Andrew Bradley, Director of Transplant Surgery at Addenbrooke's, believes the change in the law will give fresh hope to some of the 6,500 patients on the kidney transplant waiting list.

