

CAMBRIDGE UNIVERSITY HOSPITALS NHS FOUNDATION TRUST

AGENDA ITEM 14

3 April 2008

BOARD OF GOVERNORS

REPORT OF THE CHIEF EXECUTIVE TO THE BOARD OF GOVERNORS

Addenbrooke's and the Rosie: hospital leading the way to choice

From April 1 this year, when patients are referred to hospital by their GP they will be able to choose to go anywhere in England for treatment. For people in and around Cambridge, we hope the decision will be easy: choose Addenbrooke's and the Rosie. And increased choice means opening our doors to more people from across the country who we hope will choose to come here for world-class treatment.

The Trust has achieved well over the last year receiving top accolades from the Healthcare Commission and the Department of Health:

1. In October last year, we were recognised by the Healthcare Commission for providing excellent quality of services and excellent use of resources – measured against approximately 100 standards.
2. In January this year our maternity services were rated by the Healthcare Commission as 'best performing' – measured against over 30 standards.
3. Only six hospitals scored so highly in the Healthcare Commission reviews and of those just two are teaching hospitals – us and Salford Royal Hospital
4. We are the only one from this overall group that has been singled out by the Department of Health as a flagship biomedical research centre.

Therefore, I believe we are the best teaching hospital in the country.

What this means for patients

- First and foremost, we are the local hospital for Cambridge and the surrounding area and we are dedicated to putting patients and their families at the centre of everything we do – listening to what they want, and providing them with the safe, effective care they expect.
- Based on the above evidence, patients choosing to come here can be confident in the knowledge that they are being treated by one of the best teams in the NHS.
- World-class treatment is on offer ... our cancer care is second to none. We believe we have the best diabetes team in the country. Transplant surgery is going from strength to strength. And as the hospital grows, all our other services will grow as well.
- For people in the area, access to specialist healthcare facilities right on their doorstep will be getting better every year.

But ... we are not complacent

- We recognise that we have much to improve. This year we are focusing on 'effective patient care' raising our standards across the board and bringing all services up to the level of the best.
- Over the past few months a major review of nursing has been carried out. Prompted by the drive to improve patient safety and the patient experience, this review has focused on how we can support and develop nurses in their roles to raise standards still further.

Check out the data ...

From the Healthcare Commission homepage, click on to *healthcare providers* and then key in the trust name:

www.healthcarecommission.org.uk

For information about the biomedical research centres, click on to the National Institute for Health Research site:

http://www.nihr.ac.uk/infrastructure_biomedical_research_centres.aspx

Dr Gareth Goodier
Chief Executive