

Oncology Directorate and Haematology SDU

Welcome to Ward E10

About Ward E10

E10 is the haematology day unit where patients receive their care on an out patient basis. On E10 we care for people undergoing investigations and treatment of disorders affecting the blood or bone marrow.

- The Apheresis team is also located on E10; they perform specialised procedures such as peripheral stem cell collection and plasma exchange.
- Many patients will have already received inpatient treatment on ward C10 but will continue to require treatment or review on E10 following their discharge.
- E10 and C10 work closely together and you will be cared for by the same group of doctors in both areas.

Contact Details:

Telephone numbers 01223 217720
 01223 348169

Directions and Travel:

- **Directions from main reception**
Take the main C&D block lifts to level 10. Turn right out of the lift and right into corridor. E10 is then on your left. The ward has an entry buzzer system. Please press buzzer for admittance.
- Please speak to the ward staff concerning discounted parking.

Staff:

If you would like to find out 'who's who' on the ward, please see the ward notice board, located just as you come into the ward. It contains the names and pictures of the staff on the ward.

On your Arrival:

On your arrival to E10 you will need to report to reception and you will be allocated to a chair or a bed for your treatment. You will be introduced to the nurse who will be caring for you. Treatment times vary, your nurse will be able to give you an estimated time of your stay, but delays may occur particularly if we need to receive blood results before starting treatment.

- You may bring a relative or friend with you but there is limited space available for them to wait. Once you have started your treatment we will be

able to advise your relative / friend what time to collect you. They may wish to make use of the Concourse facilities on level two whilst waiting, or if it to be a long wait – some treatments can take several hours - come back to Addenbrookes later.

- Please do not bring flowers or plants as gifts.
- To help us prevent the spread of any infections, we ask that all patients and visitors to use the hand rub at the entrance to the ward on arrival and on leaving.

Infection Control:

- Addenbrooke's has a number advice leaflets for patients and their visitors about infection control. They can be accessed from the Addenbrooke's website: <http://www.addenbrookes.org.uk/patientinformation/index.html#i>

If you do not have access to the Internet, please contact PALS on 01223 216756 or extension 2756.

Food and Drink:

We can supply hot and cold beverages throughout the day. A cold sandwich and fruit lunch is served at 12.00

Ward Facilities:

There is a toilet for patient use only. Visitor toilets are available on level 10 to the right of the lifts, when facing the lifts. We have a small selection of reading materials and a TV/DVD player for communal use. You are welcome to bring your own personal stereos, laptop or DVDs. We do not provide internet access.

Who to contact for further advice/questions

Please contact, on either phone number, the Day Unit Manager for matters regarding day unit treatment and care or the Apheresis Co-ordinator for matters regarding apheresis treatment and care.

Telephone numbers: 01223 217720
01223 348169

Please ask if you require this information in other languages, large print or audio format: 01223 216032 or patient.information@addenbrookes.nhs.uk

Informacje te można otrzymać w innych językach, w wersji dużym drukiem lub audio. Zamówienia prosimy składać pod numerem: 01223 216032 lub wysyłając e-mail: patient.information@addenbrookes.nhs.uk

Polish

Se precisar desta informação num outro idioma, em impressão

de letras grandes ou formato áudio por favor telefone para o 01223 216032 ou envie uma mensagem para: patient.information@addenbrookes.nhs.uk

Portuguese

Если вам требуется эта информация на другом языке, крупным шрифтом или в аудиоформате, пожалуйста, обращайтесь по телефону 01223 216032 или на вебсайт patient.information@addenbrookes.nhs.uk

Russian

若你需要此信息的其他語言版本、大字體版或音頻格式，請致電 01223 216032 或發郵件到: patient.information@addenbrookes.nhs.uk

Cantonese

Bu bilgiyi diger dillerde veya büyük baskılı ya da sesli formatta isterseniz lütfen su numaradan kontak kurun: 01223 216032 veya asagıdaki adrese e-posta gönderin: patient.information@addenbrookes.nhs.uk

Turkish

এই তথ্য বাংলায়, বড় অক্ষরে বা অডিও টেপে পেতে চাইলে দয়া করে 01223 216032 নম্বরে ফোন করুন বা patient.information@addenbrookes.nhs.uk ঠিকানায় ই-মেইল করুন।

Bengali



Addenbrooke's is smoke-free. Please do not smoke anywhere on the site. For advice on quitting, contact your GP or the NHS smoking helpline free, 0800 169 0 169

Document history			
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