
Department of Dermatology

Your visit to the Dermatology clinic

We look forward to seeing you in the Dermatology Clinic. The aim of this leaflet is to provide you with useful background information.

Where is the clinic?

Please check carefully the location of the clinic for your appointment. Dermatology clinics are held at Addenbrooke's, Chesterton, Hinchingsbrooke and Newmarket hospitals.

Dermatology Outpatients at Addenbrooke's Hospital is located in Clinic 7 on Level 3 (first floor) of the Outpatient Block. See map on the back of your appointment letter.

What should I do if I cannot attend for my appointment?

It is important that appointments are not wasted. Please contact the clinic to cancel and re-book your appointment as soon as you are aware of any difficulty attending. Telephone number: **01223 274593**

What do I do if I no longer need my appointment?

If you no longer require your appointment for any reason please telephone us to cancel. This will allow someone else to be offered the appointment.

Will I be reminded about my appointment?

If you have given permission to have a text message reminder, this will appear on your mobile phone during the week prior to your appointment.

Which doctor or nurse am I going to see?

You may be seen either by the consultant, specialist registrar or specialist nurse. If necessary, your case will be discussed with the consultant in charge of the clinic.

Will I be seen again?

Most patients are seen only once or twice. We only keep people under long term review if they have skin problems that their GP cannot manage independently.

Will medical students be present?

Addenbrooke's is a teaching hospital and it is likely that student doctors will be present in the clinic. You will be asked if you are happy with this, usually when you are called in to see the doctor or nurse. You are under no obligation to be seen by students so please let the nurse know if you do not wish students to be present.

Will I have an operation during my first visit?

Sometimes we need to take a small sample of skin to help make a diagnosis. We do not usually remove skin growths at a first appointment. We do not remove harmless skin growths.

Will I be prescribed treatment when I attend the clinic?

Prescriptions generally need to be obtained from your GP. However, some treatments are only available from the pharmacy in the hospital. Therefore, please bring exemption certificates or money with you to your appointment.

What can I do if I am unclear about how to use the treatments that have been recommended?

There is a Day Treatment Unit situated in the Clinic. If you would like one of the nurses to show you how best to use your treatments, please mention this during your appointment or ask at the reception desk.

Is there a patient support group for my skin problem?

The nursing staff in Clinic will be able to assist you in deciding the type of Support Group that may be appropriate. Information and Support Group details can be found at www.bad.org.uk

Department members who undertake clinics**Consultants:**

Dr Nigel Burrows
Dr Shiu-Kwan Chan
Dr Niamh Flanagan
Dr Julia Gass
Dr Thomas Ha
Dr Paul Norris
Dr Jane Sterling
Dr Pamela Todd

Specialist Registrars:

Dr Galia Ben-Zvi
Dr Moumita Chattopadhyay
Dr Shaheen Haque
Dr Aruni Ranasinghe
Dr Marc Wallace

Specialist Nurses:

Sisters Jane Day
Fiona Toh
Vicky McMorran
Anne Sterling
Victoria Wisbeach



We are currently working towards a smoke-free site. Smoking is only permitted in the designated smoking areas.

For advice and support in quitting, contact your GP or the free NHS Stop Smoking Helpline on 0800 169 0 169

Help with this leaflet:



If you would like this information in another language, large print or audio format, please ask the department to contact Patient Information: 01223 216032 or

patient.information@addenbrookes.nhs.uk



Document history

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