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Polish: Informacje te można otrzymać w innych językach, w wersji dużym drukiem lub audio. Zamówienia prosimy składać pod numerem: 01223 216032 lub wysyłając e-mail: patient.information@addenbrookes.nhs.uk

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এই তথ্য বাংলায়, বড় অক্ষরে বা অডিও টেপে পেতে চাইলে দয়া করে
বা patient.information@addenbrookes.nhs.uk ঠিকানায় ই-মে

Bengali

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Audiology

Patient Information

NHS Hearing Aids

Problem solving

This leaflet is intended to help hearing aid users, staff and carers in understanding the basics of hearing aid care.

Most NHS hearing aids come in three parts:

- custom made earmould
- hearing aid, powered by a battery
- flexible plastic tubing, connecting the hearing aid to the earmould



Audiology has open access repair clinics for retubing and earmould modification:

Monday: 0930 -1200 hours

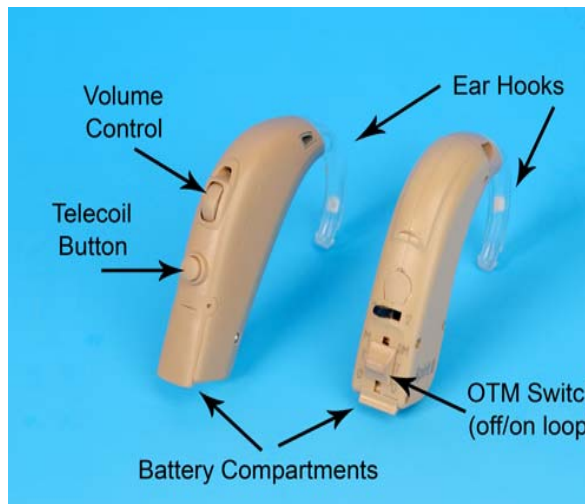
Tuesday: 1400 – 1630 hours

Wednesday: 0900 -1200 hours

Thursday: 1400 – 1630 hours

Friday: 0900 -1200 hours

Common problems associated with hearing aids:



No sound

- check the hearing aid is switched on, either putting the switch onto the M position or pushing the battery drawer closed.
- please note: on the above picture, the M is at the bottom and T is in the middle of the on/off switch
- check that the hearing aid is not set to T or the external button has been pressed accidentally.
- check that the earmould is not blocked with wax or moisture.
- check the tubing is not kinked or blocked.
- check the battery is in and it is inserted the right way up, and the tab has been removed. If in doubt, replace the battery.

Hearing aid whistling

- check mould is inserted correctly.
- check mould is not too loose.
- check the tubing is not split.
- check there is no wax/discharge in the ear. If there is, consult your GP for advice.
- **If there is still no sound or you have whistling problems, please attend the audiology repair open access clinic.**