

Patient security information

Addenbrooke's Hospital provides a comprehensive 24 hour security and traffic management service to protect people, property and assets. It works closely with our partners Cambridgeshire Constabulary to ensure a high standard of service delivery at all times.

Please ensure that you:

- Do not bring large sums of money, expensive or valuable items with you.
- Remind ward staff to complete a property form on your admission and transfer.
- Do not leave any valuables or bags unattended or insecure in the ward/clinic.
- Report anything suspicious immediately to a member of staff.

In the interests of your health and safety would you please ensure that you report to a member of the nursing staff before leaving the ward.

Addenbrooke's complies with the NHS Security Management Service guidance for the protection of staff against violence or aggression. You are reminded that in order for us to treat you safely, our staff must be treated with respect. It is totally unacceptable for patients, relatives or visitors to abuse our staff and the Trust will pursue sanctions against offenders, which can include:

- A formal warning (yellow card).
- Being placed on a contract of standard of behaviour.
- Exclusion from treatment at this hospital (red card).
- Prosecution, criminal or civil.

Addenbrooke's ensures the safety and security of all patients, staff and visitors. Unacceptable behaviours include:

People who are:

- Abusive/threatening behaviour.
- General prejudice.
- Drunk/drinking on site.
- Being in possession of or dealing illicit substances.
- Carrying or suspected of carrying a weapon.
- Suspected of committing a crime, for example theft or assault.
- Smoking on site.

For further information, please contact:

Peter Lester
Trust Security Advisor
Telephone: 01223 217240
Or a member of ward staff.



We are currently working towards a smoke free site. Smoking is only permitted in the designated smoking areas.

For advice and support in quitting, contact your GP or the free NHS stop smoking helpline on 0800 169 0 169

Help with this leaflet:



If you would like this information in another language, large print or audio format, please ask the department to contact Patient Information: 01223 216032 or patient.information@addenbrookes.nhs.uk



Document history

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