

## Audiology

# Hearing help at university: what is available and how to get it

### What help can I get with my hearing when I go to University?

It depends on which University you go to, as different places offer different services. Below is a list of the type of help and support that is sometimes available:

- **Loop systems** in lecture theatres/class rooms
- **Note takers** (manual and electronic)
- **Sign language interpreters**
- **Lip speakers**
- **Transcription services**
- **Vibrating/visual alarms in College accommodation**
- **Extra time in exams**
- **Deaf awareness training for staff**

### Where can I find out what help is available?

You need to contact the University's disability office/advisor. Often, their contact details will be on the University's website. Some websites also have information about what help they can provide.

### Do I have to pay for the help I receive?

You need to ask the University if there are any costs involved, but usually, extra help can be paid for through Disabled Students Allowances (DSAs)

This allowance is **not** dependant on your income, or your family's income. You may be eligible for:

- A specialist Equipment Allowance
- A Non-Medical Helper's Allowance (this could cover the cost of employing note takers, sign language interpreters etc)
- A General Disabled Students Allowance (could help towards cost of photocopying and books)

Please see [www.direct.gov.uk](http://www.direct.gov.uk) and search 'Disabled Students' Allowance' for more details.

## What should I do if I have a problem with my hearing aid?

You should be able to get your hearing aid repaired and serviced at your local Audiology clinic - ask your new GP where this is when you register. Your new Audiology clinic will be able to request all your information from us. If you do encounter any problems, feel free to contact us.



We are currently working towards a smoke-free site. Smoking is only permitted in the designated smoking areas.

For advice and support in quitting, contact your GP or the free NHS Stop Smoking helpline on 0800 169 0 169

### Help with this leaflet:



If you would like this information in another language, large print or audio format, please ask the department to contact Patient Information: 01223 216032 or

[patient.information@addenbrookes.nhs.uk](mailto:patient.information@addenbrookes.nhs.uk)



### Document history

Authors	Department of Audiology
Department	Cambridge University Hospitals NHS Foundation Trust, Hills Road, Cambridge, CB2 0QQ <a href="http://www.cuh.org.uk">www.cuh.org.uk</a>
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