

Occupational Therapy Services

Community alarm suppliers - Hertfordshire

What is a community alarm?

A community alarm may also be known as 'personal alarm', 'aid call', 'care alarm', 'emergency alarm' or 'lifeline'.

A care alarm system allows you to call for help and reassurance 24 hours a day for example if you are unwell, have an accident or a fall in your own home. The alarm system consists of a base unit, usually attached to your telephone and a portable alarm (usually a pendant, but sometimes worn on the wrist).

There are varying systems on the market all of which require a fee to be paid to either rent or buy the system and back-up service. People who receive benefits may be able to pay a reduced fee or sometimes no fee at all.

How does it work?

To activate the system you press the button on the portable alarm; a call is then automatically made to a central control area. The people in the central control area will try to contact you. If they cannot contact you and/or you require further assistance they will contact nominated relatives/friends or in some cases the emergency services.

Council providers

Hertfordshire County Council
01923 471400
www.hertsdirect.org

North Herts District Community Alarms
(Piper System) 01462 420600
www.north-herts.gov.uk

East Herts Community Alarm Service
Rivermead Housing Association
01992 514514
www.riversmead.org.uk

Welwyn Hatfield Council Alarm Service
01707 357791
www.welhat.gov.uk

Broxbourne Alarm Service
01992 639561
www.broxbourne.gov.uk

Dacorum Community Alarm Service
(Hemel Hempstead) 01442 867878
www.dacorum.gov.uk

St Albans Community Alarm Service
01727 836093

Stevenage Careline Alarm Service
01438 242666

Three Rivers Community Alarm Service
01923 776611/ 01923 727303
www.threerivers.gov.uk

Watford Community Housing Trust
01923 209000/ 01923 209236
www.wcht.org.uk

Voluntary agency providers

Age UK

0800 772266

www.ageuk.org.uk/seniorlink

Disabled Living Foundation

DLF Factsheet: choosing a personal alarm system

http://www.dlf.org.uk/factsheets/pdf/Choosing_a_personal_alarm_system.pdf

You can find further suppliers in your local telephone directory.



We are currently working towards a smoke-free site. Smoking is only permitted in the designated smoking areas.

For advice and support in quitting, contact your GP or the free NHS Stop Smoking helpline on 0800 169 0 169

Help with this leaflet:



If you would like this information in another language, large print or audio format, please ask the department to contact Patient Information: 01223 216032 or

patient.information@addenbrookes.nhs.uk



Document history

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