

How to contact the Emmeline Centre

To change or book an appointment, you can contact us in the following ways:



Tel: 01223 217589
(Appointments line: 01223 348793)



Fax: 01223 586735



SMS: 01223 410229



Minicom: 01223 217589



Email:
emmelinecentrereception
@addenbrookes.nhs.uk

Please ask if you require this information in other languages, large print or audio format: 01223 216032 or patient.information@addenbrookes.nhs.uk

Polish: Informacje te można otrzymać w innych językach, w wersji dużym drukiem lub audio. Zamówienia prosimy składać pod numerem: 01223 216032 lub wysyłając e-mail: patient.information@addenbrookes.nhs.uk

Portuguese: Se precisar desta informação num outro idioma, em impressão de letras grandes ou formato áudio por favor telefone para o 01223 216032 ou envie uma mensagem para: patient.information@addenbrookes.nhs.uk

Russian: Если вам требуется эта информация на другом языке, крупным шрифтом или в аудиоформате, пожалуйста, обращайтесь по телефону 01223 216032 или на вебсайт patient.information@addenbrookes.nhs.uk

Cantonese:
若你需要此信息的其他語言版本、大字體版或音頻格式，請致電 01223 216032 或發郵件到：patient.information@addenbrookes.nhs.uk

Turkish: Bu bilgiyi diger dillerde veya büyük baskılı ya da sesli formatta isterseniz lütfen su numaradan kontak kurun: 01223 216032 veya asagıdaki adrese e-posta gönderin: patient.information@addenbrookes.nhs.uk

এই তথ্য বাংলায়, বড় অক্ষরে বা অডিও টেপে পেতে চাইলে দয়া করে
বা patient.information@addenbrookes.nhs.uk ঠিকানায় ই-মে

Bengali

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Cambridge University Hospitals 
NHS Foundation Trust

Emmeline Centre Patient Information Why your annual programming is important

The Emmeline Centre
for
Hearing Implants

Innovation and excellence in health and care
Addenbrooke's Hospital I Rosie Hospital

Your annual tune gives us the opportunity to...

- Check your equipment and make sure everything is working well
- Change any equipment that needs replacing
- Discuss your performance over the previous year and highlight any problems or successes
- Ensure that your current map remains the most appropriate for you and to make any necessary changes for you
- Offer you an appointment with one of the rehabilitation team, if you feel you would like some extra support.

Please remember, your programming needs may change over time. You may not be aware of changes to your sound.



Telephone training and advice



Advice on using loop systems



Access to work advice to help you and your employer to access appropriate listening devices



Guidance on listening devices that may suit your needs both at work and at home

Although you are sent appointments once a year, feel free to contact us if...

- You feel you are not hearing as well as you could be, for example, sound is quiet, or muffled
- Your processor stops working, or works intermittently
- You feel you are not understanding people as well as you normally do
- You have any pain on the implanted side

We will always offer you an appointment if you request one.