

Department of Plastics and Reconstructive Surgery Ward L5

Procedure for patient ward reviews and admissions

The aim of this leaflet is to help patients understand some of the reasons they may have to wait for reviews by doctors and nurses and for patients waiting for operations.

Please ensure you inform a ward clerk at the front desk on your arrival.

Ward attenders (Dressing changes and wound reviews)

You've been asked to return to the ward for a follow up review by a senior nurse or doctor. You've been given an approximate time for your review but due to the ward work load you may have to wait. If you've been asked to see a doctor they will be informed on your arrival, however the doctor is on call for the hospital so this time is approximate.

Planned operation and trauma patients

You've been asked to arrive to the ward at an allocated time for a number of reasons, this may include:-

- Seeing appropriate surgeons
- Seeing the anaesthetist
- Being assessed by nursing staff.

You may have to wait several hours to be taken to a bed due to other patients being discharged.

Local anaesthetic patients

You've been asked to arrive to the ward at an certain time for a number of reasons, this may include:-

- Seeing appropriate surgeons
- Being assessed by nursing staff

Depending on your surgery you may not need to go to theatre on a bed. You will be taken to theatre in a wheel chair and then taken to the treatment room on your return to the ward. This means you will have to wait in the waiting area until your allotted theatre time.

The nurse in charge works closely with the bed managers and theatre coordinator to allocated beds at appropriate times. They will keep you informed throughout your wait.

Thank you for your patience



We are currently working towards a smoke free site. Smoking is only permitted in the designated smoking areas.

For advice and support in quitting, contact your GP or the free NHS stop smoking helpline on 0800 169 0 169

Help with this leaflet:



If you would like this information in another language, large print or audio format, please ask the department to contact Patient Information: 01223 216032 or patient.information@addenbrookes.nhs.uk

Polish

Jeżeli chciałbyś uzyskać te informacje w innym języku, w dużej czcionce lub w formacie audio, poproś pracownika oddziału o kontakt z biurem Informacji Pacjenta (Patient Information) pod numerem telefonu: 01223 216032 lub pod adresem patient.information@addenbrookes.nhs.uk

Portuguese

Se precisar desta informação noutra língua, em impressão de letras grandes ou formato áudio, por favor peça ao departamento que contacte a secção de Informação aos Doentes (Patient Information) pelo telefone 01223 216032 ou através do e-mail patient.information@addenbrookes.nhs.uk

Arabic

إذا كنت تود الحصول على هذه المعلومات بلغة أخرى، بالأحرف الكبيرة أو بشكل شريط صوتي، يمكنك أن تطلب من القسم الاتصال بمعلومات المريض على الرقم: 01223216032 أو عبر البريد الإلكتروني: patient.information@addenbrookes.nhs.uk

Cantonese

如您需以另一語言版本、特大字體或錄音形式索取本資料，請要求部門聯絡病人諮詢服務：電話 01223 216032，電郵地址 patient.information@addenbrookes.nhs.uk

Turkish

Eğer bu bilgileri başka bir dilde veya büyük baskılı veya sesli olarak isterseniz, lütfen bulunduğunuz bölümdeki görevlilere söyleyin Hasta Bilgilendirme servisini arasinlar: 01223 216032 veya patient.information@addenbrookes.nhs.uk

Urdu

اگر آپ کو یہ معلومات کسی دیگر زبان میں، بڑے الفاظ میں یا آڈیو طریقہ سے درکار ہوں تو برائے مہربانی اس شعبہ سے پیشینٹ انفارمیشن سے ذیل کے ذریعہ رابطہ کرنے کی درخواست کریں: 01223 216032 یا patient.information@addenbrookes.nhs.uk

Bengali

আপনি যদি এই তথ্য অন্য কোন ভাষায়, বড় অক্ষরে বা অডিও রেকর্ডিং পেতে চান তাহলে 'প্যাশেন্ট ইনফরমেশান' এর সঙ্গে 01223 216032 নম্বরে ফোন করে বা patient.information@addenbrookes.nhs.uk ঠিকানায় ই-মেইল করে যোগাযোগ করার জন্য ডিপার্টমেন্টটিতে অনুরোধ জানান।

Document history

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