

Please ask if you require this information in other languages, large print or audio format: 01223 216032 or patient.information@addenbrookes.nhs.uk

Polish: Informacje te można otrzymać w innych językach, w wersji dużym drukiem lub audio. Zamówienia prosimy składać pod numerem: 01223 216032 lub wysyłając e-mail: patient.information@addenbrookes.nhs.uk

Portuguese: Se precisar desta informação num outro idioma, em impressão de letras grandes ou formato áudio por favor telefone para o 01223 216032 ou envie uma mensagem para: patient.information@addenbrookes.nhs.uk

Russian: Если вам требуется эта информация на другом языке, крупным шрифтом или в аудиоформате, пожалуйста, обращайтесь по телефону 01223 216032 или на вебсайт patient.information@addenbrookes.nhs.uk

Cantonese: 若你需要此信息的其他語言版本、大字體版或音頻格式，請致電 01223 216032 或發郵件到: patient.information@addenbrookes.nhs.uk

Turkish: Bu bilgiyi diger dillerde veya büyük baskılı ya da sesli formatta isterseniz lütfen su numaradan kontak kurun: 01223 216032 veya asagidaki adrese e-posta gönderin: patient.information@addenbrookes.nhs.uk

এই তথ্য বাংলায়, বড় অক্ষরে বা অডিও টেপে পেতে চাইলে দয়া করে 01223 216032 নম্বরে (বা patient.information@addenbrookes.nhs.uk ঠিকানায় ই-মেইল করুন।

Bengali

Document History

Authors	Elizabeth Hough
Department	Addenbrooke's Hospital, Cambridge University Hospitals NHS Foundation Trust, Hills Road, Cambridge, CB2 0QQ www.cuh.org.uk
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Audiology Department

Patient Information

Social Services, Local and National Support Services

Social Services

Social services have teams to help people who are D/deaf or have a hearing loss. In some cases they can assess individuals for issue of equipment to help with hearing difficulties (assistive listening devices). The services which can be offered depend on your local social services. If you would like to be referred you can either contact your local social services department direct or ask the audiology department to make a referral for you. Usually you will complete an assessment over the telephone or arrangements will be made for someone to visit you in your own home.

Cambridgeshire Sensory Services

Address: Disability Service, Amundsen House, Compass Point, Business Park, Stocks Bridge Way, St Ives, PE27 5JL
Telephone: 0345 045 5221
Textphone: 01480 376743
Fax: 01480 498066
Text: 07765 898732
Email: referral.centreadults@cambridgeshire.gov.uk
Web: www.yourlifeyourchoice.org.uk/

Norfolk Sensory Support Unit

Address: Level 2, Vantage House, Fishers Lane, Norwich, NR2 1ET
Telephone: 0844 8008014
Textphone: 01603 763585
Email (link): online.norfolk.gov.uk/enquiry
Web: www.norfolk.gov.uk

Hearing Concern Link

Telephone: 01323 638230
Textphone: 01323 739998
Email: info@hearingconcernlink.org
Web: www.hearingconcernlink.org

Hearing dogs

Address: The Grange, Wycombe Road, Saunderton, Princes Risborough, Buckinghamshire, HP27 9NS
Telephone: 01844 348 100
Textphone: 01844 348 100
Email: info@hearingdogs.org.uk
Web: www.hearingdogs.org.uk

Deafness research UK

Address: 330-332 Gray's Inn Road, London, WC1X 8EE
Telephone: 020 7833 1733
Textphone: 020 7915 1412
Email: contact@deafnessresearch.org.uk
Web: www.deafnessresearch.org.uk

Sense (for Deafblind People)

Address: 101 Pentonville Road, London N1 9LG
Telephone: 0845 127 0060
Textphone: 0845 127 0062
Email: info@sense.org.uk
Web: www.sense.org.uk

We produce a range of leaflets available in the department. Please ask the audiology department or see our website www.cuh.org.uk/audiology if you require further information.

Cambridgeshire D/deaf Association

Club with monthly drop-in sessions, lunch groups, BSL (British Sign Language) classes and groups, and befriending services.

Address: Cambridgeshire Deaf Association, Deaf Centre, 8 Romsey Terrace, Cambridges, CB1 3NH
Telephone: 01223 246237
Textphone: 01223 411801
Email: web@cambsdeaf.org
Web: www.cambsdeaf.org

Local Fire Services

Some people who are D/deaf have difficulty hearing a smoke alarm, especially when they are asleep. Smoke alarms are available which have flashing lights and a vibrating pad which goes under your pillow. Fire services offer a free home safety visit and will install appropriate equipment without charge. You can request a visit online or by telephone and your local fire service will contact you directly.

Telephone: 01480 444666
Web: www.fire.gov.uk

National Organisations

Action on Hearing Loss (previously RNID)

Office Address: 19-23 Featherstone Street, London EC1Y 8SL
Information Line: 0808 808 0123
Textphone: 0808 808 9000
Email: informationline@hearingloss.org.uk
Web: www.actiononhearingloss.org.uk

Suffolk Social Services

Address: Customer First, Customer Service Direct, PO Box 771, Needham Market, Ipswich, IP6 8WB
Telephone: 0808 8004005
Email: customer.first@socserv.suffolkcc.gov.uk
Web: www.suffolk.gov.uk/CareAndHealth

Essex Social Services

Address: Adult Social Care, Essex County Council, County Hall, Market Road, Chelmsford, CM1 1QH
Telephone: 0845 603 7630
Web: www.essexcc.gov.uk

Hertfordshire Social Services

Address: Sensory Services, Adult Care Services Department, Woodside Centre, The Commons, Welwyn Garden City, Hertfordshire, AL7 4SE
Telephone: 0300 123 4042
Textphone: 0300 123 4041
Email: hertsdirect@hertscc.gov.uk
Web: www.hertsdirect.org/caresupport

Local Support Services

Local voluntary organisations offer a range of services which can include hearing help sessions for help with hearing aid maintenance, advice, information, clubs and assistive listening device demonstration. Please see our leaflets for the locations of hearing help sessions or contact your local organisation directly.

CAMTAD (Cambridge Campaign for Tackling Acquired Deafness)

Address: 8A Romsey Terrace, Cambridge, CB1 3NH
Tel: 01223 416141
Textphone: 01223 416141
Web: www.camtadcamb.org.uk

SHSS (Suffolk Hearing Support Services)

Address: 49 Fonnereau Road, Ipswich, Suffolk, IP1 3JN
Telephone: 01473 583561
Textphone: 01473 583542
Email: enquiries@shss.org.uk
Web: www.shss.org.uk

HHAS (Hertfordshire Hearing Advisory Service)

Address: The Woodside Centre, The Commons, Welwyn Garden City, Hertfordshire, AL7 4SE
Telephone: 01707 324 582
Textphone: 01707 375 486
Web: www.hhas.org.uk

Hearing Help Essex

Address: Hearing Help Essex Limited, Unit 3, Lockside Marina, Hill Road South, off Navigation Road, Chelmsford, Essex, CM2 6HF
Telephone: 01245 348440
Email: Hearing-help-essex@lineone.net
Web: beehive.thisisessex.co.uk

Uttlesford Hearing Help

Telephone: 01799 599790

Norfolk Deaf Association

Address: Norfolk Deaf Association, 217 Silver Road, Norwich, Norfolk, NR3 4TL
Telephone: 01603 404440
Textphone: 01603 404440
Email: nda@norfolkdeaf.org.uk
Web: www.norfolkdeaf.org.uk

Our Voice Advocacy Service for D/deaf People

Supporting people with disabilities to be in control of their lives.

Address: The Grange, Market Street, Swavesey, Cambridge, CB24 4QG
Tel: 01954 230862
Mobile(text): 07553 349430
Email: our_voice@btconnect.com
Web: www.our-voice.org

Supporting D/deaf People Project

Supporting all D/deaf, hard of hearing, deafblind people in Cambridgeshire by providing housing related support, including life skills, to help people manage living independently.

Address: Cam Sight, 167 Green End Road, Cambridge, CB4 1RW
Telephone: 01223 420033
Mobile: 07565 910971
Fax: 01223 501829